

Wonnacott Farm Organic Produce
Terms and conditions for sale of oven ready turkeys.

1. Any order is subject to our acceptance in writing.
2. Any order is also subject to the correct payment being made at the required time.
3. If the customer wishes to cancel or amend an order we will make every effort to find another customer. If this is not possible, the payment made in advance by the customer will not be returned.
4. Whilst we will take every precaution and make every effort to supply the agreed order on the agreed date, no liability can be accepted for failing to supply due to 'force majeure' eg: fire, disease, weather conditions, courier problems or occurrences over which we have no control.
5. We will not accept liability for any consequential loss arising from failure to complete an order.
6. For orders delivered by courier, whilst the aim is for delivery within 24hours, the packaging is designed to keep the turkey in good condition for 48hours. In exceptional circumstances, your turkey may be delivered on the day following the pre-arranged date. Should the length of the delivery process as recorded by the courier, exceed 48hours, we will offer to refund the cost of the turkey plus the cost of the delivery.
7. If for any reason, we cannot supply an order, any payment made in advance will be returned to the customer.

Updated 11th October 2022.